

FREQUENTLY ASKED QUESTION

Question: How do I install the fingerprint scanner on a Windows Dazzle computer? **Answer:** With the latest version of the fingerprint driver, installation is easier than ever.

IMPORTANT

Please CLOSE Dazzle before starting.

You must also <u>plug in</u> your fingerprint scanner BEFORE starting. You may hear a beep and/or see a message saying "Searching for driver" or "Driver Installed" (or similar wording). Pay no attention to these messages. Continue with the rest of these instructions ...

Locate the USB ports on your computer.

USB ports are designated by the USB symbol.





Plug your fingerprint scanner USB connector into any available USB port on your workstation.

USB connector.

Download the fingerprint install software. The software is available by clicking on the link below. _ www.dazzlepawn.com/dazzledownloads/zadig 2.1.2.exe



	Zadig	- 🗆 🗙
Device Options Help	libusb-win32 (v1.2.6.0)	✓ Edit More Information WinUSB (libusb) libusb-win32 libusbK
WCID ² 0 devices found.		WinUSB (Microsoft) Zadig 2.1.2.677

Open the zadig_2.1.2.exe file that you downloaded. It does NOT need any installation; you just run it.

When the program launches you will see the Zadig USB install interface. (above)

z	Zadig		- 🗆 🗙
Device	Options Help		
	✓ List All Devices		
Symbo	 Ignore Hubs or Composite Parents 		✓ Edit
Driver	 Create a Catalog File Sign Catalog & Install Autogenerated Certificate 	•	More Information WinUSB (libusb)
USB II WCID	Advanced Mode Log Verbosity	,	libusb-win32 libusbK WinUSB (Microsoft)
8 devices	found.		Zadig 2.1.2.677

To install the fingerprint software first click on **Options**. Next click on **List All Devices**.

Next click on the down arrow in the long dropdown box. Locate the **Futronics Fingerprint Scanner** in the list of available USB devices.

Click on Futronics Fingerprint Scanner in the list, to select the device.(see below)

Z	Zadig	- 🗆 🗙
Device Options Help		
Symbol Bar Code Scanner		- Edit
Symbol Bar Code Scanner My Book 1140 USB Receiver (Interface 0))	ation
Futronic Fingerprint Scann Unknown USB Device (Dev HP 1.0MP High Definition V USB Receiver (Interface 1 USB Receiver (Interface 2	er 2.0 ice Descriptor Request Failed) Vebcam (Interface 0)) soft)
8 devices found.		Zadig 2.1.2.677

WARNING It is very important to make sure the Futronics Fingerprint Scanner is selected in the dropdown list before continuing. Failure to do this will cause other devices connected to the computer to get all messed up.

If you don't see the Futronics in the list, try unplugging your fingerprint reader and plugging it back in again. Also try plugging it into a different USB port. Click **"List all devices"** again

Continued on next page.

When the Futronic Fingerprint Scanner has been selected, click on the up arrow in the "Driver" field (it usually has a green arrow), until the words **libusb-win32 (v 1.2.6.0)** are displayed next to the arrow. (see below)

Then click the BIG button below it, which might say **"Install Driver" or "Re-install Driver" or "Replace Driver"** depending on what drivers are already on your computer. (see below)

Z	Zadig	- 🗆 🗙
Device Options Help Futronic Fingerprint Scanner 2.0 Driver libusb0 (v1.2.6.0) USB ID 1491 0088 WCID ²	libusb-win32 (v1.2.6.0)	 ✓ □ Edit More Information WinUSB (libusb) libusb-win32 libusbK WinUSB (Microsoft)
8 devices found.		Zadig 2.1.2.677

The instllation process will begin, and usually only takes about 30 seconds. Once it is successfully completed, you will see a message like this ...



This completes the Futronics driver installation. Now you have to change a setting in DAZZLE. Please see next page. Now start DAZZLE, and click on **Office**→**Master Configuration**, and then click the "**Miscellaneous**" tab at the top.

Scroll down till you see the "**Biometrics**" section and click "**Yes**" to tell Dazzle that the fingerprint scanner is now attached

Master Configuration for Store No. 7						
📴 Sales Settings 🛛 🗔 Cheques		à	Std.Tickets	📌 Cu	stom Tickets	
🚷 Location	Location 🚮 Shop 🗱 Accounting 🖻 Document Nos.		ent Nos.	😵 Pawns		
🖨 Messages 🧷 Miscellanous 💡			Options	Money Laundering		g 🛅 Date
Biometrics Is FingerprintReader Attached? (Local setting)						

Click **OK** to save, and you should be ready to start using your fingerprint reader.

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